

Odyssey Office

roundhouse
SOFTWARE

Links seamlessly to your back office application

The Ultimate Telesales Program for Repeat Ordering

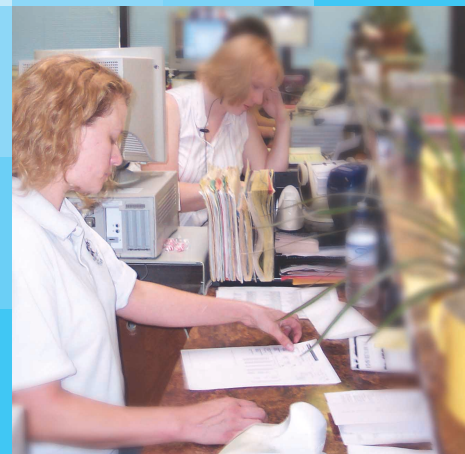
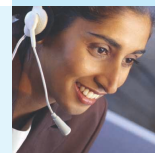
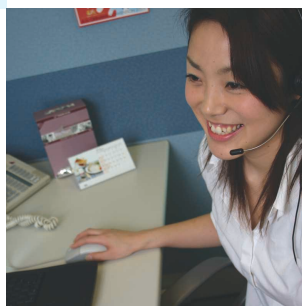
Odyssey OFFICE provides telesales operators with real-time information on account and stock status, ensuring the fastest possible turn around of orders. An extremely simple system to use, it is cost effective and will improve productivity and reporting procedures on implementation.

Programme Features:

- Efficient user-friendly Telesales
- Repeat & regular orders
- Unique Product Templates by Customer
- Date/Volume Driven Price Promotions
- Efficient user-friendly Telesales Interactively Displayed Call Lists
- Unique Product Templates by Customer
- Order Status Tracking
- Credit Note Tracking
- Success Tracking
- Global & Customer Specific Alerts
- Picking Sheets
- Delivery Notes
- Loading Summaries
- Delivery Schedules
- Easy Modification of Routes
- Profitability Management
- Cash Collection
- Credit Control
- Detailed Management Information

If you supply regular customers, possibly on your own vehicles, Odyssey OFFICE is for you. Suitable for all types of business, including:

- Manufacturers
- Wholesalers
- Catering Suppliers
- Building Supplies
- Office Supplies
- Motor Factors



For more productive Telesales - think **Odyssey Office**

Maximise Sales Potential with Odyssey OFFICE

Your telesales operators need up to date information to meet the highest service requests from your customers. Odyssey OFFICE provides a comprehensive ordering system for office based, telesales staff.

Odyssey OFFICE will improve the performance of your company by providing recent trading history, price and product updates, current account status and stock availability.



How it works:

The System Manager performs scheduled tasks at specified times on selected days. Once set up the system runs with a minimum of user input. It can be set up to email a specified administrator when a scheduled task succeeds or fails and there is a full enquiry on tasks run.

System Manager enables or restricts users on key features such as overriding prices, viewing costs/margins, selling part units and setting preferred delivery dates and addresses.

Send Sales Templates to Odyssey OFFICE with special or promotional pricing, displaying new or end of line stock items. Send confirmed order/quotation acknowledgement emails direct to the customer.

When raising orders, users can enquire by contact or customer account.

Enter product details via templates, with any line selection permitting multiple sales units and pricing types. e.g. customer special pricing and discount matrices.

Customer Enquiry includes account status and credit limit checks, outstanding transactions and historic orders.

FAX BACK FAX BACK FAX BACK FAX BACK FAX BACK

If you are interested in one of the most cost effective and flexible systems available, please fax this form back for an immediate response.

- Please contact me to arrange a demonstration
- I would like to discuss Odyssey Office in more detail

Name		Title	
Company Name			
Address			
		Post Code	
Tel	Fax	E-mail	
Current back-office application			

FAX BACK NUMBER - 01962 843085

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